

Title	Service Quality Improvement Project (SQIP)				
Target Population	Field Engineers & Field Specialists				
This requirement is applicable to:	✓	JFE	✓	FST	EOT
	✓	FE1	✓	FS1	EO1
	✓	FE2	✓	FS2	EO2
			✓	FS3	EO3
					✓ GEO

Objective:

The objectives of this task are:

- To assess employee's ability in applying critical thinking and problem solving
- To develop employee's communication and organizational skills
- To evaluate employee's ability to collect and study data, and draw substantive conclusion
- To create an opportunity for the FE and FS to improve his presentation skills by practicing with a large and critical audience.

Tasks:

- The FE / FS is to prepare a proposal on Service Quality Improvement Project to Line Management. The objective of the project must focus on improving operational performance such as recommendations on equipment modification, leaner working environment, cost reduction initiatives for efficient operations etc.
- To obtain approval and support from respective mentor and FSM.
- Prepare a presentation slides and present the project to the Line Management and technical team (Operation Engineer). You will have 20 minutes for presentation and 30 minutes for question and answer session.

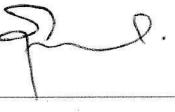
REQUIRED EVIDENCE:

- 1 Slide Presentation
- 2 CTS-FORM-84 CTS Improvement Project Abstract Template
- 3 CTS-FORM-85 SQIP/Breakout Project Evaluation Form
- 4 Attendance Form



MENTOR / ASSESSOR's Comments & Recommendation:

- Clear explanation and easy to understand
- Can use for reference to redress plug valve for CTS crew

Signature		Assessment Date	20/08/2024
Name	Yusof Musa	Position	M/s

FSM / OM Comments & Recommendation:

Able to explain and simplify maintenance process.

Signature		Assessment Date	20/08/24
Name	Rishwan	Position	PSM

DIMENSION BID

SQIP/BREAKOUT PROJECT EVALUATION FORM

COILED TUBING SERVICES

PERSONNEL DETAILS

FULL NAME	POSITION	
Zalani Isachin	G.E.O.	

PROJECT NAME: Right Procedure Assembly plug valve 3MI Type.

PROJECT FOCUS LEVEL

DATE OF PROJECT APPROVAL

PROJECT OVERALL SCORE

DATE OF PROJECT PRESENTATION

2018/2024

PROMOTION STEP

F.S

EVALUATION CRITERIA	Rating (Please ✓ where appropriate)									COMMENTS
	STRONG			ADEQUATE			IMPROVEMENT NEEDED			
10	9	8	7	6	5	4	3	2		

PROJECT PRESENTATION

1 Audibility & Speech		✓								The presentation is very satisfying and easy to understand.
2 Clarity & Organization		✓								
3 Visual Presentation		✓								
4 Hand-outs/Publication		✓								

PROJECT EVALUATION

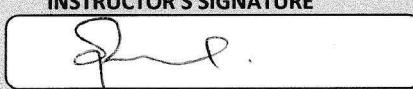
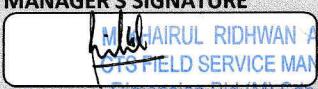
1 Project Objectives		✓								- Satisfactory -
2 Project Implementation		✓								
3 Costing Beneficial		✓								
4 Project Impact on DB		✓								
5 Project Impact on Client		✓								
6 Continuos Monitoring and Improvement		✓								

OTHERS

1 Proposal		✓								- Satisfactory -
2 Project Communication		✓								
3 Risk Control		✓								
4 Resources Management		✓								

PROJECT EVALUATOR

Able to simplify maintenance process.

CANDIDATE'S SIGNATURE	INSTRUCTOR'S SIGNATURE	MANAGER'S SIGNATURE	DATE
		 Muhamairul Ridhwan Azizan SITFIELD SERVICE MANAGER Dimension Bid (M) Sdn Bhd.	2018/2024

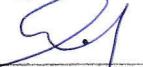
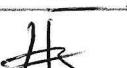
DIMENSION BID

ATTENDANCE FORM

TOPIC/SUBJECT: Right Procedure Assembly plug valve SMI Type.

DATE: 20/8/2024

VENUE: OPEN YARD.

NO	NAME	POSITION	SIGNATURE
1	ZAINAID MUHAMMAD	RS	
2	AMIRUL AUF B. MOHD ZULKIRI	EO	
3	MOHD SUKRI B. AWANG	FS	
4	Mohamad Faiz Bashir	EO	
5	AMIRAH AIMAN B. MOHD ZULKIRI	PS	
6	MOHD HAZWAN	PS	
7	MOHD AUF MOHAMMAD	EO	
8	MOHD FIRDAUS B. MUHAMMAD	EO	
9	MOHD SHAFRIL HASSAN	BC	
10	NIK DANTI ISKANDAR	EO/T	
11	SYAMIL	EO/T	
12	ADMAN	MR	
13	ARHAM	GW	
14	SULAIMAN	EO	
15	HAFIZUDDIN	FST	
16	YUSOF	MS	
17	ZAFARIA	B TECH	