

CUSTOMER SATISFACTION SURVEY

| | | | |
|--------------------|--|---------------------|-------------------------|
| Client | : PCSB QEB | Location (Platform) | : BAYAN-BYDP-B |
| Service(s) | : COIL TUBING PERF | Date & Time | : 4MAY2024 - 12JUNE2024 |
| Well | : BY-222 | Package | : EMITE |
| Personnel on Board | Field Engineer : <u>MATHIAS RAUTH</u> Field Engineer : <u>SYED GH AFFUR</u> Others (Please specify) : _____ : _____ | | |

| Description | Rating* | Remarks/Comment |
|--------------------------------------|----------|-----------------|
| Safety | | |
| Personnel Protective Equipment (PPE) | <u>5</u> | |
| Safety Awareness | <u>5</u> | |
| Housekeeping | <u>5</u> | |
| Service Quality | | |
| Job Planning & Preparation | <u>5</u> | |
| Operation Efficiency | <u>5</u> | |
| Quality of Job Execution | <u>5</u> | |
| Personnel | | |
| Professionalism of Personnel | <u>5</u> | |
| Performance & Efficiency | <u>5</u> | |
| Communication | <u>5</u> | |
| Technical Knowledge | <u>5</u> | |
| Time Keeping (Punctuality) | <u>5</u> | |
| Equipment | | |
| Equipment & Tool Compatibility | <u>4</u> | |
| Inventories System | <u>4</u> | |
| Technical Support | | |
| Response / Feedback from Town Field | <u>4</u> | |
| Technical Advice | <u>4</u> | |
| Delivery of Spares and Back-ups | <u>4</u> | |
| Reporting | | |
| Daily Report | <u>4</u> | |
| QA/QC Data | <u>4</u> | |
| Overall Service Performance | | |
| Does The Service Objective(s) Met? | <u>4</u> | |

Areas of Improvement (if any) : keep up the good work.

Assessed by
 Client Representative
 Name : RITCHIE ROBERT / MATHIAS DAMION
 Date : 12/6/2024
 Signature : _____
 Wells Supervisor : _____
 Petroleum Engineering : _____
 Petronas Carigali Sdn Bhd Sarawak Asset

Agreed by
 Dimension's Bid Field Engineer/Wireline Operator/Supervisor
 Name : MATHIAS RAUTH / SYED GAFFUR
 Date : 12/6/2024
 Signature : _____

Comment / Action Taken / Follow Up : _____
CSS Running Number : _____

Action By
 DB Technical Engineer :
 Name : _____
 Date : _____
 Signature : _____

Reviewed & Approved by
 DB Field Service Manager :
 Name : _____
 Date : _____
 Signature : _____

Rating* 1 - Poor, 2 - Unsatisfactory, 3 - Satisfactory, 4 - Very Satisfactory, 5 - Outstanding

Note : Please refer to OP-REF/CSS-01 : CSS Rating Level & Description for evaluation



CUSTOMER SATISFACTION SURVEY

Client : PCSB QEB Location (Platform) : BYDP-D & BYDP-A
 Service(s) : MPLT SURVEY Date : 18/6/24 - 3/7/24
 Well : 410L, 106 Package : EMITE
 Personnel on Board
 Field Engineer/Supervisor/Wireline Operator : M ARIFIN, FLETCHER
 Crew/Wireline Assistants : _____
 Others (Please specify) : _____
 : _____

| Description | Rating* | Remarks/Comment |
|--------------------------------------|---------|-----------------|
| Safety | | |
| Personnel Protective Equipment (PPE) | 5 | |
| Safety Awareness | 5 | |
| Housekeeping | 5 | |
| Service Quality | | |
| Job Planning & Preparation | 5 | |
| Operation Efficiency | 5 | |
| Quality of Job Execution | 5 | |
| Personnel | | |
| Professionalism of Personnel | 5 | |
| Performance & Efficiency | 5 | |
| Communication | 5 | |
| Technical Knowledge | 5 | |
| Time Keeping (Punctuality) | 5 | |
| Equipment | | |
| Equipment & Tool Compatibility | 5 | |
| Inventories System | 5 | |
| Technical Support | | |
| Response / Feedback from Town Field | 5 | |
| Technical Advice | 5 | |
| Delivery of Spares and Back-ups | 5 | |
| Reporting | | |
| Daily Report | 5 | |
| QA/QC Data | 5 | |
| Overall Service Performance | | |
| Does The Service Objective(s) Met? | 5 | |

Areas of Improvement (if any)

: FE shown good excellent commitment for in performing and completing his tasks. Very dedicated. Very thorough. Attitude is excellent. Keep up the good work. Thank you for the safe execution of job.

Assessed by

Client Representative

Name : _____
 Date : _____
 Signature : _____

Noor Azlan Ahmad Rony
 Wells Services Supervisor
 Petroleum Engineering Bintulu (QEB)
 Petronas Carigati Sdn Bhd
 Sarawak Asset

Agreed by

Dimension's Bid Field Engineer/Wireline Operator/Supervisor

Name : M ARIFIN
 Date : 03/07/2024
 Signature : _____

(This section below to fill up by Management)

Comment / Action Taken / Follow Up

CSS Running Number : _____

Action By

DB Technical Engineer :

Name : _____
 Date : _____
 Signature : _____

Reviewed & Approved by

DB Field Service Manager :

Name : _____
 Date : _____
 Signature : _____

Rating* 1 - Poor, 2 - Unsatisfactory, 3 - Satisfactory, 4 - Very Satisfactory, 5 - Outstanding

Note : Please refer to OP-REF/CSS-01 : CSS Rating Level & Description for evaluation

Contact : 017-537 8007 Faris Mohammad Firdaus (CHS Field Service Manager)
017-627 7705 Siti Fatimah Hanim (Administrator)
faris@neudimension.com
fatimah.hanim@neudimension.com

PETRONAS

**DAILY OPERATION REPORT
CASED HOLED SERVICES (CHS)**

WELL DATA Ref. No. : BYDPB-JUN24-DCR043

| | | |
|----------------------|-----------------------|--------------------------------|
| Client: PCSB SKA QEB | Well Status : Shut In | Date : 15 June 2024 |
| Field: BYDPB | THP : - | Shift : Day |
| Well: 222 | PCP : - | Job Type : CTP |
| Tubing Size: 3-1/2" | SCP : - | Planned Duration : 14 Days |
| Deviation: 90deg | WH X-Over : - | Supervisor : Ritchie / Mathias |

Summary of 24 Hours Activities

Continue Gun Run #7

Next 24 Hours Forward Plan

Perform packing equipment for backload and standby onboard

Details Activity

| TIME FROM | TIME TO | HOURS | CODE | DESCRIPTION |
|-----------|---------|-------|------|--|
| 6:00 | 6:30 | 0.50 | HSE | Perform handover with crew onsite. |
| 6:30 | 10:00 | 3.50 | JPR | CTO Surface preparation prior RIH Gun #8. |
| 10:00 | 10:45 | 0.75 | OPT | Hooked up CTFH and Gun #8 to CTO MHA with 2 shear pin installed. |
| 10:45 | 11:30 | 0.75 | OPT | Open well. Zero top shot @ THF. |
| 11:30 | 15:45 | 4.25 | OPT | RIH Gun #8 with linespeed of 10 - 30 ft/min to flag depth (white/orange/white). Slow down at restriction/accessories. |
| | | | OPT | Shooting depth @ 5853 ftMDTHF (Top shot). |
| 15:45 | 16:00 | 0.25 | OPT | RIH 30 ft below flag depth and POOH to flag depth to straighten the coil. |
| 16:00 | 16:15 | 0.25 | OPT | Gun #8 @ flag depth (white/orange/white). Space out the toolstring and reset the depth to 5853 ftMDTHF. |
| | | | OPT | Open the plug cap and chase ball with 0.5 bbl/m, circulating pressure @ 350psig. |
| 16:15 | 17:30 | 1.25 | OPT | After ball pass the gooseneck, stop pump @ 22.5 bbls and allowed ball to gravitate for ~30 mins. |
| 17:30 | 17:45 | 0.25 | OPT | Start pump @ 0.8 bbl/m and observed pressure start to build up, increased the pump rate to 1.0 bbl/min. |
| | | | OPT | Pressure up until pin sheared @ 5039psig. Reduce the pump rate to 0.8 bbl/min and monitor circulation pressure for 2 mins. |
| 17:45 | 17:50 | 0.08 | OPT | No increased in circulation pressure, stabilize @ 490psig. |
| 17:50 | 18:00 | 0.17 | OPT | POOH Gun #8 to surface and break circulation every 1000 ft. |
| | | | | End of Shift. |

Tools configurations

| # | Configuration | Top Depth | Bottom Depth | Run Status |
|-----|----------------------------------|--------------|--------------|------------|
| #12 | MHA + CTFH + 2.00" HSC GUN 10 FT | 5853 ftMDTHF | 5863 ftMDTHF | |

E-LINE PACKAGE DETAILS

CREW ONBOARD

| | |
|------------------|--|
| Unit No: - | Field Engineer: Muhd Arifin / Syed Ghaffur |
| Logging Unit: - | Crew chief: - |
| Winch SN: - | Senior Field Operator: - |
| Power Pack SN: - | Field Operator: - |

Prepare by :

Name : Muhd Arifin
Field Engineer

Review by :

Ritchie Robert
Ritchie Robert Imbang
Wells Services Supervisor
Name: Ritchie Robert
Petroleum Engineering Bintulu (QEB)
Petronas Carigali Sdn Bhd
Sarawak Asset

CODE REFERENCE

| CODE | EXPLANATION | TOTAL HOURS |
|------|---------------------------------|-------------|
| WOW | Waiting on Weather | 0 |
| WOP | Waiting on Well Access | 0 |
| WOE | Waiting on Equipment | 0 |
| UDP | Unplanned Downhole Problem | 0 |
| EQF | Equipment Failure/Problem | 0 |
| | Toolbox Meeting/ Safety Meeting | 0.5 |
| | Set up Equipment/Housekeeping | 3.5 |

| CODE | EXPLANATION | TOTAL HOURS |
|------|-------------------------------|-------------|
| | Slickline Operation Time | 0 |
| | Well Rig Up/Down | 0 |
| | Operations Time | 8 |
| | Crew Change/Boat Transfer | 0 |
| MAD | Mob and Demob (to/from field) | 0 |
| SDFN | Shut Down For Night | 0 |

SUMMARY OF HOURS

| | |
|----------------|----|
| Productive | 12 |
| Non-Productive | 0 |